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W-01445A-04-0650

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: John La PortaPhone: (602) 542-0819Fax: (602) 542-2129Priority: Respond Within Five DaysOpinion No. 2005 - 42528Date: 2/28/2005Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By: **Mary****Garcia**Account Name: Mary GarciaHome: (520) 387-7092Street: 1309 Hoover StWork: (000) 000-0000City: AjoCBR:State: AZ Zip: 85321is:Utility Company. **Arizona Water Company**Division: Ajo HeightsContact Name: Margaret FrancisContact Phone: (602) 240-6860Nature of Complaint:

Customer called to voice her displeasure with the rate increase the water company is requesting. She says that might possibly deserve it if the water tasted better, but she claims that the company does not listen to customer concerns.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

ACC agreed to write up customer's comments, but provided her with the phone number of ADEQ, because they are the agency that tests the water. Comments will be put into Arizona Water Company Docket W-01445A-04-0650. CLOSED.

End of Comments

Date Completed: 2/28/2005Opinion No. 2005 - 42528

Arizona Corporation Commission

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